HEALTHALLIANCE HOSPITAL

2015 Hospital Profile

Leominster, MA & Fitchburg, MA Community, High Public Payer Central Massachusetts

HealthAlliance Hospital is a nonprofit community-High Public Payer (HPP) hospital located in the Central Massachusetts region. It is among the smaller acute hospitals in Massachusetts and is a member of UMass Memorial Health Care. From FY11 to FY15, outpatient revenue increased for HealthAlliance by 4.3%, compared to a 9.1% increase for its peer cohort median. HealthAlliance earned a profit each year in the five-year period, with a 4.2% total margin in FY15, compared with a 5.4% cohort median total margin.

Overview / Size Hospital System Affiliation: UMass Memorial Health Care Change in Ownership (FY11-FY15): Not Applicable 102, mid-size acute hospital Total Staffed Beds: % Occupancy: 77.8%, > cohort avg. (65%) Special Public Funding: CHART^ Trauma Center Designation: Not Applicable Case Mix Index: 0.89, > cohort avg. (0.87); < statewide (1.00)

Financial

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Inpatient NPSR per CMAD:	\$7,284
Change FY14-FY15:	-7.0%
Inpatient:Outpatient Revenue in FY15:	27%:73%
Outpatient Revenue in FY15:	\$100,433,855
Change FY14-FY15:	4.7%
Total Revenue in FY15:	\$167,334,001
Total Surplus (Loss) in FY15:	\$6,955,135

Payer Mix

Public Payer Mix:	68.6% (HPP* Hospital)
CY15 Commercial Relative Price:	0.78
Top 3 Commercial Payers:	Blue Cross Blue Shield of MA
	Harvard Pilgrim Health Care
	Fallon Health

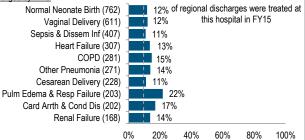
Utilization

Inpatient Discharges in FY15:	7,433
Change FY14-FY15:	4.7%
Emergency Department Visits in FY15:	70,470
Change FY14-FY15:	16.0%
Outpatient Visits in FY15:	116,994
Change FY14-FY15:	10.9%

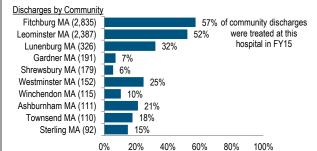
Quality	
Readmission Rate in FY15:	15.6%
Change FY11-FY15 (percentage points):	0.1%
Early Elective Deliveries Rate (Jan 2015-Jun 2016):	Not Available

What were the most common inpatient cases (DRGs) treated at the hospital in FY15? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG

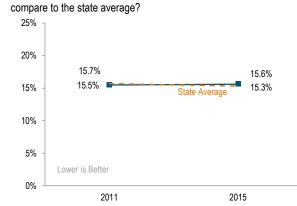


Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?



What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this

--- Hospital (7,433) = 9% of total regional discharges



How many central line-associated blood stream infections (CLABSI). catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



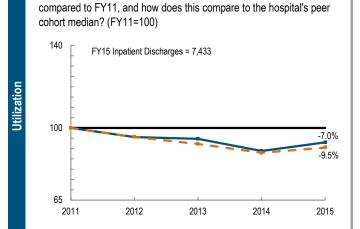
For descriptions of the metrics, please see the technical appendix

2015 HOSPITAL PROFILE: HEALTHALLIANCE HOSPITAL

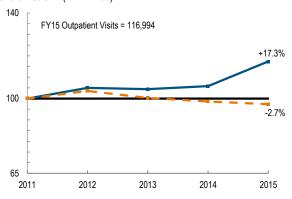
How has the volume of the hospital's inpatient discharges changed

Cohort: Community, High Public Payer

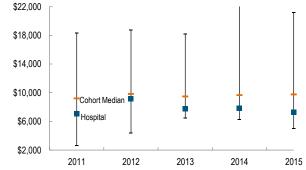




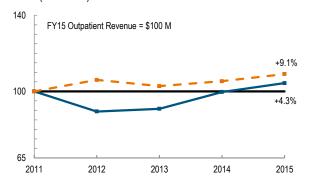
How has the volume of the hospital's outpatient visits changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY11 and FY15, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY11, and how does this compare to the hospital's peer cohort median? (FY11=100)



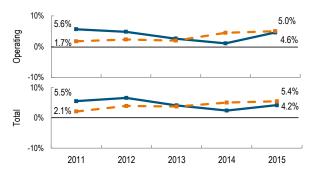
How have the hospital's total revenue and costs changed between FY11 and FY15?

Revenue, Cost, & Profit/Loss (in millions)

Patient Revenue Trends

FY	2011	2012	2013	2014	2015
Operating Revenue	\$ 168	\$ 165	\$ 159	\$ 161	\$ 168
Non-Operating Revenue	\$ (0)	\$ 3	\$ 2	\$ 2	\$ (1)
Total Revenue	\$ 168	\$ 168	\$ 162	\$ 164	\$ 167
Total Costs	\$ 159	\$ 157	\$ 155	\$ 160	\$ 160
Total Profit (Loss)	\$ 9.2	\$ 11.0	\$ 6.6	\$ 3.9	\$ 7.0

What were the hospital's total margin and operating margins between FY11 and FY15, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.



[^] For more information on Community Hospital Acceleration, Revitalization and Transformation (CHART) special funding, please contact the Health Policy Commission (HPC).

^{*} High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.